

## Terms and Conditions of Sale

**General terms** Prices and terms of sale are subject to change without notice. Orders based on quotations will be invoiced at prices ruling as of the date of such orders are accepted. Other orders will be invoiced at prices as of the date of shipment. Orders will be filled with reasonable promptness, but SCHULTE will not be held responsible for any loss or damaged resulting from delay in filling orders by reason of fire, strikes, and differences with workmen, government regulations, accidents, delays by common carriers or other cause beyond its control. Any errors or omissions on shipments or invoices are subject to correction by SCHULE. SCHULE reserves the right to determine the freight carrier.

**Shipping time:** F.O.B. Factory, Bloomington, Indiana (The customer assumes possession of all shipped once it is loaded on the carrier)

**Minimum Order:** \$250 minimum order from factory. Orders less than \$250 will include a \$15 service charge. Full carton quantities only must be ordered.

**Shipments:** Goods in transit are at the risk of the purchaser. On stock orders, SCHULTE reserves the right to increase or decrease quantities to make full cartons on bulk shipments. Every effort will be made to meet ship date requests. SCHULTE cannot guarantee the delivery times of our shipments. Any cost incurred due to the inability to accept the order will be billed to our customers.

**Lead Times:** Lead times are defined as the amount of time from the date the order is received until the order ships. If an order is received before 11am Eastern Standard Time the lead time will start on that date. If it is received after 11am the lead time will start the following date. Weekends, holidays and inventory days are not calculated into the lead times.

UPS Orders	2 days	flatbeds:	Enclosed Vans
		Full	Full
			4 days
		Pooled	LYL
			4 days

**Returns** No returns will be accepted without a "return goods authorization number" issued by SCHULTE Customer Service Administrator. All claims must be within 30 days of receipt of shipment. All return goods must be shipped in the original packaging. Must be in re-salable condition, must be in the current product line, must be prepaid by the customer, and are subject to a 20% restocking charge.

**Claims:** All claims for shortages or damaged goods must be on the bill of lading at the time of delivery with the carrier's signature showing the nature and the quantity of items involved. All claims for damage and shortages must be made with the carrier by the purchaser. By placing orders with SCHULTE, purchaser agrees to the listed terms and conditions of sale.

Questions may be directed to SCHULTE Customer Service & Support Department At (513) 277-3700 or contact your local sales representative.