

# 3M Warranty Sample

## Safety & Security Window Film

### Commercial Limited 15 year Quality Promise

3M and the 3M Authorized Building Safety Solutions Department dealer (collectively referred to as "Seller") warrant that for as long as the original consumer of the 3M Safety & Security Window Films Will:

- Maintain Solar Reflective Properties without cracking, crazing, or peeling
- Maintain Adhesion Properties without blistering, bubbling, or delaminating from the glass
- Maintain Appearances without discoloration
- Maintain Strength, Tear, and Penetration Resistant Properties

If the window film was installed using the Ultraflex System, the following additional warranties apply:

Silicone structural adhesive will maintain its integrity, and will not change color for a period of ten (10) years from date of installation. This shall not cover failure due to disintegration of the underlying substrate, movement of the structure exceeding specification for elongation and /or compression, or changes in appearance of the adhesive appearance due to dirt or other contamination.

In the event the product is found to be defective under this warranty, Seller will:

- Replace the quality of Film provide to be defective
- Provide Removal and Replacement Labor Free of Charge

**This warranty is provided only to the original purchaser and is not transferable.**

Seller also warrants against glass failure due to thermal shock fracture, (maximum value of \$500 per window) caused only as a direct result of the application of 3M Safety & Security Window Film provided the film is applied to recommended types of glass and the glass failure is reported to the Seller within the specified time (listed below) from the start of the installation.

- Sixty (60) months coverage against thermal shock fracture

**There is a consumer deductible of \$25.00 (or 5% of the replacement cost, whichever is greater) per claim.**

**Any glass failure covered by this warranty must be reviewed by Seller prior to repair, and only covers film and glass replacement.**

To obtain warranty service for either defective film or glass failure, please contact your 3M authorized Sun control window film Dealer/ Applicator at: